

MWCARP - Collection Services RFP

Amendment #1

Synopsis of Written Questions and Answers

1. All questions regarding the section numbering found in **Part IV. Required Information; Collection Services Proposal.**

It was determined that a typographical error was made in the drafting of this section. The number in the original draft goes from “8” to “13” and then to “14”. What is currently shown as “13” should be “9”. What is currently shown as “15” should be “10”.

2. All questions regarding requests for data in addition to or in conjunction with the data that was supplied in **Exhibit III** of the RFP, including requests for additional breakdown of this data.

Additional data, including the breakdown of data in the three premium groupings found in the Fee Proposal section of the RFP is not currently available. We believe that the data found in the RFP should be sufficient to produce a Bid Response.

3. All questions regarding the use of attorneys in litigation, including the breakdown of additional data.

The breakdown of additional data is not available. All cases that are referred to attorneys by the Collection Services vendor are approved for litigation.

4. All questions regarding the Collection Services vendors.

There are currently two Collection Services vendors – Media Collections, Inc. d/b/a Joseph, Mann & Creed and The Affiliated Group, Inc. We will not disclose any of the compensation information regarding these two current vendors. The RFP under which the current vendors were selected is consistent with the current RFP.

5. All questions regarding the Collection Vendor having access to the Servicing Carrier’s system to identify payments and obtain documentation.

The Collections Vendor will have access to the Servicing Carrier’s system.

6. All questions regarding the remittance process with Servicing Carriers.

The remittance process occurs monthly and may be completed via ACH or manual check or in any other method acceptable to the Servicing Carrier.

7. All questions regarding settlement parameters.

The Plan is currently reviewing our current settlement parameters. We currently only allow collection of the full amount due. However, we are giving consideration to other settlement options.

8. All questions regarding transition of accounts from a current vendor to a new vendor.

At this time, we do not anticipate the transfer of any accounts during the transition process.